

MICHAEL ROBBINS

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3467 Montlake Dr, Rockford, IL 61114

SR. NETSUITE DEVELOPER & ADMINISTRATOR

Strategic and solutions-oriented developer with a history of success designing and implementing complex solutions to support financial and operational processes in large-scale environments. Deep technical expertise combined with significant experience working through all phases of the project and development lifecycle.

AREAS OF EXPERTISE

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|------------------------|-------------------------|-------------------|----------------------|
| ✓ ERP Customization | ✓ SuiteScript 1.0 / 2.1 | ✓ Workflow Design | ✓ Web Services |
| ✓ Advanced PDF Layouts | ✓ Boomi / Workato | ✓ HTML / CSS | ✓ JavaScript / React |

PROFESSIONAL EXPERIENCE

RAPID7 – Boston, MA Jan 2022 to Present
Helps secure businesses by providing cloud risk management and threat detection systems to eliminate cyber security threats.

SR. NETSUITE ENGINEER

Lead the NetSuite team supporting all G&A operations including administration, support, SuiteScript development and quality assurance.

- Led conversion and consolidation of user event scripts from SuiteScript 1.0 to 2.1 reducing average transaction save time from 50 seconds to 15 seconds.
- Created dynamic Suitelets to allow users to view and modify limited data using Employee Center licenses rather than full licenses saving \$50,000 per year in NetSuite licenses.
- Offload heavy scripts to a generic background queue processor to decrease transaction load times for end users.
- Use SuiteCloud Development Framework (SDF) and source control to manage all releases to the Production environment.
- Manage all aspects of the agile development cycle from user story generation and sprint management to pull requests and code reviews.

OKTA – Fully Remote Mar 2021 to Dec 2021
An enterprise-grade, identity management service, built for the cloud but compatible with many on-premise applications.

SR. SOFTWARE ENGINEER, NETSUITE

Support all NetSuite customizations and integrations with external systems. Work closely with the business to identify opportunities to improve user adoption and experience. Uncover new ways to use NetSuite by providing custom solutions for day to day business problems.

- Automated the vendor bill payment process by building a wizard-driven payment import process that pays about 1,000 vendor bills per week reducing the level of effort from several hours per week to just a few minutes.
- Using the SuiteCloud Development Framework, introduced the automated deployment of customizations from several sandbox environments into production.

SAAS CONSULTING GROUP – Fully Remote Aug 2020 to Dec 2020
A NetSuite and Salesforce Partner for systems implementations that enable high velocity business growth and expansion at scale.

SR. NETSUITE TECHNICAL CONSULTANT

Work with new customers during their NetSuite implementation to provide integrations between NetSuite and various external systems. Provide ongoing NetSuite customization and administration support for existing customers.

- Optimize bank transaction import and customer payment automation reducing the run time by 60% saving up to 20 hours of processing time per week for the Accounts Receivable team.
- Created Boomi processes to synchronize customers, orders, and timesheet from Salesforce to NetSuite.
- Created Boomi processes to synchronize financial transactions, customer account balances and past due information from NetSuite to Salesforce.

TAXJAR – Fully Remote

Jun 2019 to Aug 2020

Provides automated sales tax calculations, reporting and filings for eCommerce platforms and ERP systems.

SOFTWARE ENGINEER - NETSUITE

- Optimize and support SuiteTax plugin for real-time sales tax calculations on transactions within NetSuite and multi-channel eCommerce systems.
- Develop new legacy tax integration to enable sales tax calculations for NetSuite customers that are unable to use the SuiteTax plugin.

PODS ENTERPRISES LLC – Clearwater, Florida

Nov 2018 to Aug 2019

Provides residential and commercial solutions for flexible, portable moving and storage services with unlimited time, space and control in the US, Canada, Australia, and the UK.

SR. NETSUITE DEVELOPER

- Architect and team lead for globally distributed team of more than 25 NetSuite developers
- Optimized dozens of existing SuiteScript client scripts reducing overall order entry time from 12 minutes to 3.5 minutes.
- Develop React application as a Suitelet to simplify the order entry process by collecting all required information up front and creating the hierarchical order records behind the scenes simplifying the order entry process for call center users.
- Created a .NET command line utility that synchronizes the NetSuite development environment with the source code repository before bundling to ensure that in-flight code did not get promoted to upper environments.
- Introduced source control strategies to ensure that all developers working on the same code base were always working with the most recent code.

DATA SYSTEMS INTERNATIONAL – Kansas City, Missouri

Jan 2018 to Nov 2018

A premier NetSuite partner creating mobile-first, supply chain applications that integrate directly with.

JAVASCRIPT / NETSUITE DEVELOPER

- Develop mobile-first, web applications that enable NetSuite ERP users to easily perform Location Transfers, Bin Transfers and Work Order Completion transactions using a hand-held scanner or other mobile device.
- Created mobile application that allows a warehouse worker to fulfill customer orders, providing the most direct path through the warehouse to pick the items necessary to fill the order.

LYTX, INC. – San Diego, California

Apr 2012 to Nov 2017

A proven expert in compliance and the science of safe and efficient driving, Lytx reduces collision-related expenses, fuel costs and the risk of audits and lost business for thousands of commercial fleets worldwide.

SR. NETSUITE DEVELOPER

Technical lead for the business systems team consisting of NetSuite, Salesforce, Sharepoint and database developers, providing best practice guidance for the entire development lifecycle.

- Automated the creation of subscriptions in centralized and decentralized billing scenarios by creating processes that mimic business rules reducing the need for manual processing for more than 80% of new transactions.
- Designed a rules-based workflow for the automation of complex revenue recognition rules ensuring that all GAAP requirements are met while preventing the need to manually edit thousands of revenue recognition schedules.
- Created a deferred Cost of Goods Sold (COGS) process matching a complex set of business rules to ensure that hardware costs are recognized inline with complex subscription revenue transactions.

PROFESSIONAL CERTIFICATIONS AND AFFILIATIONS

NetSuite - Certified Administrator, Certified SuiteCloud Developer II

MILITARY EXPERIENCE

Network Engineer, United States Navy, 7 years

TECHNICAL PORTFOLIO

Programming Languages: JavaScript – SuiteScript 1.0/2.1 – React/Redux – HTML/CSS – C# – PHP

Applications: NetSuite – Boomi Atomsphere – Workato – IBM CastIron – Salesforce – Zuora – SQL Server – MySQL